(213) 240-8101

April 17, 2003

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

AGREEMENT WITH THE REGENTS OF THE UNIVERSITY OF CALIFORNIA (UCLA) SCHOOL OF PUBLIC HEALTH TO DEVELOP AND CONDUCT A FAMILY SATISFACTION SURVEY FOR CALIFORNIA CHILDREN'S SERVICES PARENTS (All Districts) (3 Votes)

IT IS RECOMMENDED THAT YOUR BOARD:

Approve and instruct the Director or Health Services, or his designee, to sign an agreement, substantially similar to Exhibit I, with The Regents of the University of California (UCLA) School of Public Health to develop and conduct a family satisfaction survey for California Children's Services (CCS) parents, effective upon date of Board approval through April 28, 2004. The project is 100% funded by a grant award from the Medi-Cal Policy Institute to UCLA School of Public Health. There are no net County costs under this action.

PURPOSE/JUSTIFICATION OF THE RECOMMENDED ACTION:

In approving this action, the Board is authorizing the Director of Health Services, or his designee, to sign a no-cost agreement with UCLA School of Public Health to develop and conduct a family satisfaction survey for CCS parents. UCLA School of Public Health will conduct a family satisfaction survey of CCS parents located in different geographic areas of Los Angeles County. The goal of the project is to provide information about access to health care and the elements of the CCS program that are working well, or could be improved.

FISCAL IMPACT/FINANCING:

The project is 100% funded by a grant award from the Medi-Cal Policy Institute to UCLA School of Public Health. There are no net County costs under this action.

The Honorable Board of Supervisors April 17, 2003 Page 2

FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

Most current data on access to health care for children in California are anecdotal, limited to specific sites or provider groups, or limited in their scope and attention to the needs of children with chronic illness. There is minimal data on health care access and satisfaction for parents of children in CCS.

In December 2001, UCLA School of Public Health received a grant award from the Medi-Cal Policy Institute to research health care access and satisfaction for parents of children in CCS. DHS did not participate in this grant application and was notified by UCLA of the grant after it was received. In order to implement the grant-funded study, UCLA must have an agreement with DHS for implementation of the study.

The Medi-Cal Policy Institute is a non-profit foundation and also a sub-division of the California Health Care Foundation that funds policy and research studies focused on improving health care for the Medi-Cal population in California.

The Department of Children's Medical Services will provide demographic information for CCS parents to UCLA. The survey will consist of a random sample of approximately 2,000 CCS parents of the 60,000 parents currently being served by Children's Medical Services. The survey will obtain information from CCS parents regarding their experiences on accessing care for their children and client satisfaction for the services provided by the Department of Health Services (DHS or Department). Participation in the survey is optional. UCLA will solicit participation of CCS parents on a voluntary basis and all information will remain confidential. There are no incentives offered to CCS parents to participate in the survey.

The agreement provides for termination, with or without cause, by either party upon giving of at least thirty (30) days advance written notice to the other party.

County Counsel has reviewed Exhibit I as to use and form.

Attachment A provides additional information.

CONTRACTING PROCESS:

N/A

IMPACT ON CURRENT SERVICES (OR PROJECTS):

DHS CCS will benefit from data and analyses of the study. Approval of the recommended action will allow the Department to assess the current level and quality of services being provided to CCS parents and to determine areas for improvement of services.

The Honorable Board of Supervisors April 17, 2003 Page 3

When approved, the Department requires three signed copies of the Board's action.

Respectfully submitted,

Thomas L. Garthwaite, M.D. Director and Chief Medical Officer

TLG:kh

Attachments (1)

c: Chief Administrative Officer County Counsel Executive Officer, Board of Supervisors

BLETCD2421:KH 3/31/03

SUMMARY OF AGREEMENT

1. TYPE OF SERVICES:

UCLA School of Public Health will develop and conduct a family satisfaction survey. The survey will consist of a random sample of approximately 2,000 CCS parents of the 60,000 parents currently being served by Children's Medical Services. The purpose of the survey is to obtain information regarding client satisfaction for services provided by the Department.

2. AGENCY/ CONTACT PERSON:

Moira Inkelas, Adjunct Assistant Professor
Department of Community Health Sciences
The Regents of the University of California (UCLA)
UCLA School of Public Health
10945 Le Conte Avenue, Suite 1401
Los Angeles, California 90095-6939
Telephone: (310) 794-5440 Facsimile: (310) 206-3180
e-mail address: minkelas@ucla.edu.

3. TERM OF AGREEMENT:

Effective upon date of Board approval through April 28, 2004.

4. FINANCIAL INFORMATION:

The project is 100% funded by a grant award from the Medi-Cal Policy Institute to UCLA School of Public Health. There are no net County costs under this action.

5. GEOGRAPHIC AREA TO BE SERVED:

Countywide.

6. DESIGNATED ACCOUNTABLE FOR PROJECT MONITORING:

Robert E. Frangenberg, Director, Children's Medical Services

7. APPROVALS:

Public Health: John F. Schunhoff, Ph.D., Chief of Operations

Contracts and Grants Division: Riley J. Austin, Acting Chief

County Counsel (approval as to form): Robert E. Ragland, Deputy County Counsel

BLETCD2421.KH 03/31/03

AGREEMENT WITH UCLA SCHOOL OF PUBLIC HEALTH

TO

DEVELOP AND CONDUCT A FAMILY SATISFACTION SURVEY

FOR

CALIFORNIA CHILDREN'S SERVICES PARENTS

KH:kh 4/02/03 AGREE.CD2422.KH

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Contract	#
Contract	#

AGREEMENT WITH UCLA SCHOOL OF PUBLIC HEALTH TO DEVELOP AND CONDUCT A FAMILY SATISFACTION SURVEY FOR

CALIFORNIA CHILDREN'S SERVICES PARENTS

	This Agreement is ma	de	and entered into this day
of _		_,	2003,
	by and between		COUNTY OF LOS ANGELES (hereafter "County"),
	and		THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, LOS ANGELES (hereafter "Contractor").

WHEREAS, Section 101025 of the California Health and Safety Code places upon the Board of Supervisors of County the duty to preserve and protect the public health; and

WHEREAS, Section 101000 of the California Health and Safety Code requires the Board to appoint a County Health Officer; and

WHEREAS, UCLA School of Public Health has been awarded grant funds from the Medi-Cal Policy Institute to research studies focused on improving care for the Medi-Cal population in California; and

WHEREAS, it is the intent of County to establish an Agreement with UCLA School of Public Health to develop and conduct a family satisfaction survey of California Children's Services parents, at no cost to County; and

WHEREAS, the goal of the project is to provide information about access to health care and the elements of the California

Children's Services program that are effective, or could be improved; and

WHEREAS, County' Director of Health Services has determined that the implementation and development of a CCS parent survey is needed to improve service delivery and to make information more accessible and readily available to CCS parents; and

WHEREAS, Contractor possesses the competence, expertise, and personnel required to provide such services; and

WHEREAS, this Agreement is authorized by California Government Code Section 26227 and California Health and Safety Code, Section 1441;

NOW, THEREFORE, the parties hereto agree as follows:

1. TERM:

- A. The term of this Agreement shall commence upon approval by the Board of Supervisors and shall continue, in full force and effect through April 28, 2004. This Agreement may be canceled or terminated at any time with or without cause by either party upon the giving of at least thirty (30) days written notice to the other party.
- B. Notwithstanding any other provision of this
 Paragraph, the failure of Contractor or its officers,
 agents, or employees to comply with the terms of this
 Agreement or any written directions by or on behalf of
 County issued pursuant hereto shall constitute a material
 breach hereof and this Agreement may be terminated

immediately by written notice to Contractor. County's failure to exercise this right of termination shall not constitute waiver of such right, which may be exercised at any subsequent time.

- 2. <u>DESCRIPTION OF SERVICES</u>: Contractor shall provide services to County, as set forth in Exhibit A (Statement of Work), attached hereto and incorporated herein by reference.
- 3. <u>ADMINISTRATION</u>: The Director of DHS, or his/her duly authorized designee (hereafter collectively referred to as "Director"), shall have the authority to administer this Agreement on behalf of County. Contractor shall designate in writing a person who shall have the authority to administer this Agreement on behalf of Contractor.
- 4. CONTRACTOR'S WILLINGNESS TO CONSIDER COUNTY'S EMPLOYEES

 FOR EMPLOYMENT: Contractor agrees to receive referrals of

 permanent or temporary employees from County's Human Resources

 staff for consideration of employment as Contractor vacancies

 occur after Agreement implementation and throughout the term of

 Agreement.
- 5. NOTICE OF DELAYS: Except as otherwise provided herein, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Agreement, that party shall, within five working days, give notice thereof, including all relevant information with respect thereto, to the other party.
 - 6. RULES AND REGULATIONS: During the time that Contrac-

tor's employees are at any County facility, such employees shall be subject to the rules and regulations of that facility. It is the responsibility of Contractor to acquaint its employees who are to provide services hereunder with such rules and regulations. Contractor agrees to permanently withdraw any of its employees from the provision of services under this Agreement upon receipt of written notice from Director or his authorized designee: (1) that such employee has violated such rules or regulations, or (2) that such employee's actions, while on County premises, indicated that he may do harm to County property, County patients, County employees or the public.

7. NONDISCRIMINATION IN SERVICES: Contractor shall not discriminate in the provision of services hereunder because of race, color, religion, national origin, ancestry, sex, age, or physical or mental handicap, and, in this respect, shall comply with all applicable requirements of Federal and State law. For the purpose of this Paragraph, discrimination in the provision of services may include, but is not limited to, the following: denying any person any service or benefit or the availability of a facility; providing any service or benefit to any person which is not equivalent or is not provided in an equivalent manner or at an equivalent time to that provided to others; subjecting any person to segregation or separate treatment in any manner related to the receipt of any service; restricting any person in any way in the enjoyment of any advantage or privilege enjoyed by others receiving any service or benefit; and treating any person

differently from others in determining admission, enrollment quota, eligibility, membership, or any other requirements or conditions which persons must meet in order to be provided any service or benefit. Contractor shall ensure that recipients of services under this Agreement are provided services without regard to race, color, religion, national origin, ancestry, sex, age, or physical or mental handicap.

8. NONDISCRIMINATION, AFFIRMATIVE ACTION AND ASSURANCE OF COMPLIANCE WITH CIVIL RIGHTS:

- A. Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally by it without regard to, or because of race, color, religion, national origin, ancestry, sex, age, condition of physical handicap, marital status, or political affiliation, in compliance with all anti-discrimination laws and regulations of the United States of America and the State of California as they now exist or may hereafter be amended.
- B. Contractor shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, religion, sex, ancestry, national origin, condition of physical handicap, marital status, or political affiliation. Such action shall include, but not be limited to, the following: employment, upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or

termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship.

- C. Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000e through 2000e (17), to the end that no person shall, on grounds of race, religion, color, sex, national origin, condition of physical handicap, marital status, or political affiliation be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Agreement or under any project, program, or activity supported by this Agreement.
- D. Contractor shall deal with its subcontractors, bidders or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, or condition of physical handicap, marital status or political affiliation as required by all applicable anti-discrimination laws and regulations of the United States of America and the State of California as they now exist or may hereafter be amended.
- E. Contractor shall allow authorized County representatives access to its employment records during regular business hours to verify compliance with these provisions when so requested by Director.
- F. If County finds that any of the above provisions have been violated, the same shall constitute a material breach of contract upon which County may determine to cancel, terminate, or suspend this Agreement. While County reserves the right to

determine independently that the anti-discrimination provisions of this Agreement have been violated, in addition, a determination by the California Fair Employment Practices

Commission or the Federal Equal Employment Opportunity

Commission that Contractor has violated State or Federal anti-discrimination laws or regulations shall constitute a finding by County that Contractor has violated the anti-discrimination provisions of this Agreement.

G. The parties agree that in the event Contractor violates the anti-discrimination provisions of this Agreement, County shall, at its option, be entitled to a sum of Five Hundred Dollars (\$500) pursuant to California Civil Code Section 1671 as liquidated damages in lieu of canceling, terminating, or suspending this Agreement.

9. RECORDS AND AUDITS:

A. Contractor shall maintain accurate and complete financial records of its activities and operations as they relate to its services under this Agreement in accordance with generally accepted accounting principles. Contractor shall also maintain accurate and complete employment and other records of all services provided hereunder. All such records shall be retained by Contractor for a minimum period of seven (7) years following the expiration or prior termination of this Agreement. During such seven (7) years, as well as during the term of this Agreement, all records pertaining to this Agreement, including, but not limited to, those described above or true and correct

copies thereof, shall be retained by Contractor, or made available by Contractor, at a location in the County of Los Angeles and shall be made available within twenty working days of County's request during County's normal business hours to representatives of County for purposes of inspection or audit. In the event that such records are located outside the County of Los Angeles, then, at Contractor's option, such inspection or audit shall take place at an agreed place at such location and Contractor shall pay County for travel, per diem, and other costs related to such inspection or audit.

- B. In the event that an audit is conducted of Contractor specifically regarding this Agreement by any Federal or State auditor, or any auditor or accountant employed by Contractor or otherwise, Contractor shall file a copy of each such audit report with County's Auditor-Controller within thirty days of Contractor's receipt thereof, unless otherwise provided under this Agreement or applicable Federal or State law. County shall make a reasonable effort to maintain the confidentiality of such audit report(s).
- C. Failure on the part of Contractor to comply with the provisions of this Paragraph shall constitute a material breach of this Agreement upon which County may terminate or suspend this Agreement.
- 10. <u>REPORTS</u>: Contractor shall make reports as required by Director concerning its activities and operations hereunder. In no event, however, may Director require such reports unless it has

provided Contractor with at least thirty days prior written notification thereof.

Director shall provide Contractor with a written explanation of the procedures for reporting the required information.

11. PROHIBITION AGAINST DELEGATION AND ASSIGNMENT:

- Contractor shall not assign its rights or delegate its duties under this Agreement, or both, whether in whole or in part, without the prior written consent of County. Any assignment or delegation which does not have such prior County consent shall be null and void. For purposes of this Paragraph, such County consent shall require a written amendment to this Agreement which is formally approved and executed by the parties. Any billings to County by any delegatee or assignee on any claim under this Agreement, absent such County consent, shall not be paid by County. payments by County to any delegatee or assignee on any claim under this Agreement, in consequence of any such County consent, shall reduce dollar for dollar any claims which Contractor may have against County and shall be subject to set-off, recoupment, or other reduction for any claims which County may have against Contractor, whether under this Agreement or otherwise.
- B. Shareholders or partners, or both, of Contractor may sell, exchange, assign, divest, or otherwise transfer any interest they may have therein. However, in the event any such sale, exchange, assignment, divestment, or other

transfer is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of this Agreement, then prior written consent thereof by County's Board of Supervisors shall be required. Any payments by County to Contractor on any claim under this Agreement shall not waive or constitute such County consent. Consent to any such sale, exchange, assignment, divestment, or other transfer shall be refused only if County, in its sole judgement, determines that the transferee(s) is (are) lacking in experience, capability, or financial ability to perform all Agreement services and other work. This in no way limits any County right found elsewhere in this Agreement, including, but not limited to, any right to terminate this Agreement.

12. LICENSES, PERMITS, REGISTRATIONS, AND CERTIFICATES:

Contractor shall obtain and maintain in effect during the term of this Agreement as set forth in Paragraph 1 above, all licenses, permits, registrations, and certificates required by law which are applicable to its performance of this Agreement, and shall ensure that all its officers, employees, and agents, who perform services hereunder obtain and maintain in effect during the term of this Agreement, all licenses, permits, registrations, and certificates required by law which are applicable to their performance of services hereunder.

- 13. <u>UNLAWFUL SOLICITATION</u>: Contractor shall inform all of its employees who provide services hereunder of the provisions of Article 9 of Chapter 4 of Division 3 (commencing with Section 6150) of the California Business and Professions Code (i.e., State Bar Act provisions regarding unlawful solicitation as a runner or capper for attorneys) and shall take positive and affirmative steps in its performance hereunder to ensure that there is no violation of such provisions by its employees.

 Contractor agrees to utilize the attorney referral services of all those bar associations within Los Angeles County that have such a service.
- 14. CONFLICT OF INTEREST: No County employee whose position in County enables such employee to influence the award or administration of this Agreement or any competing agreement, and no spouse or economic dependent of such employee, shall be employed in any capacity by Contractor or have any other direct or indirect financial interest in this Agreement. No officer or employee of Contractor who may financially benefit from the provision of services hereunder shall in any way participate in County's approval, or ongoing evaluation, of such services, or in any way attempt to unlawfully influence County's approval or ongoing evaluation of such services.

Contractor shall comply with all conflict of interest laws, ordinances and regulations now in effect or hereafter to be enacted during the term of this Agreement. Contractor warrants that it is not now aware of any facts which create conflict of

interest. If Contractor hereafter becomes aware of any facts which might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to County. Full written disclosure shall include, without limitation, identification of all persons implicated and complete description of all relevant circumstances.

- 15. RESTRICTIONS ON LOBBYING: If any federal monies are to be used to pay for Contractor's services under this Agreement, Contractor shall comply with all certification and disclosure requirements prescribed by Section 319, Public Law 101121 (31 United States Code Section 1352) and any implementing regulations, and shall ensure that each of its subcontractors receiving funds provided under this Agreement also fully comply with all such certification and disclosure requirements.
- 16. <u>COUNTY LOBBYISTS</u>: Contractor certifies that each County lobbyists as defined in Los Angeles County Code Section

 2.160.010, retained by Contractor, shall fully comply with the County Lobbyist Ordinance, Los Angeles County Code Chapter 2.160. Failure on the part of any County lobbyist retained by Contractor to fully comply with the County Lobbyist Ordinance shall constitute a material breach of this Agreement upon which County may immediately terminate or suspend this Agreement.
- 17. ENTIRE AGREEMENT: The body of this Agreement; Exhibit A attached hereto shall constitute the complete and exclusive statement of understanding between the parties which supersedes all previous agreements, written or oral, and all other

communications between the parties relating to the subject matter of this Agreement. In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, service, or schedule, between the body of this Agreement and the other above referenced documents, or between such other documents, such conflict or inconsistency shall be resolved by giving precedence first to the body of this Agreement and then to such other documents according to the following priority:

- 1. Exhibit A.
- 2. Exhibit B.
- 3. Exhibit C.
- 4. Exhibit D.
- 18. <u>ALTERATION OF TERMS</u>: No addition to or alteration of the terms of the body of this Agreement or the Exhibits attached hereto, whether by written or verbal understanding of the parties, their officers, employees, or agents shall be valid and effective unless made in the form of a written amendment which is formally adopted and executed by the parties in the same manner as this Agreement.

19. <u>INDEPENDENT CONTRACTOR STATUS</u>:

A. This Agreement is by and between County and Contractor and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between County and Contractor. The employees and agents of one party shall not be, or be construed to be, the employees or agents of the

other party for any purpose whatsoever.

- B. Contractor shall be solely liable and responsible for providing to, or on behalf of, its employees all legally required employee benefits. County shall have no liability or responsibility for the payment of any salaries, wages or other compensation or benefits to any personnel provided by Contractor.
- C. Contractor understands and agrees that all persons furnishing services to County pursuant to this Agreement are, for purposes of workers' compensation liability, the sole employees of Contractor and not employees of County.

 Contractor shall bear the sole liability and responsibility for any and all workers' compensation benefits to any person as a result of injuries arising from or connected with services performed by or on behalf of Contractor pursuant to this Agreement.
- D. Acknowledgment that each of Contractor's employees understands that such person is an employee of Contractor and not an employee of County shall be signed by each employee of Contractor performing services under this Agreement and shall be filed with the County's Department of Human Resources, Health, Safety, and Disability Benefits Division, 3333 Wilshire Boulevard, 10th Floor, Los Angeles, California 90010. The form and content of such acknowledgment shall be substantially similar to Exhibit B, attached hereto and incorporated herein by reference.

- 20. <u>INDEMNIFICATION</u>, <u>GENERAL INSURANCE REQUIREMENT</u>, <u>AND INSURANCE COVERAGE REQUIREMENTS</u>:
 - A. <u>Indemnification</u>: CONTRACTOR shall indemnify, defend, and hold harmless COUNTY and its Special Districts, elected and appointed officers, employees and agents from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with CONTRACTOR's acts and/or omissions arising from this Agreement, but only in proportion to and to the extent such liability, demands, claims, actions, fees, costs and expenses (including attorney and expert witness fees) are caused by or result from the negligent or intentional acts or omissions of CONTRACTOR, its officers, agents or employees.
 - B. GENERAL INSURANCE REQUIREMENTS: Without limiting Contractor's indemnification of County and during the term of this Agreement, Contractor shall provide and maintain, and shall require all of its subcontractors to maintain, the following programs of insurance specified in this Agreement. Such insurance shall be primary to and not contributing with any other insurance or self-insurance programs maintained by County, and such coverage shall be provided and maintained at Contractor's own expense.
 - 1. <u>Evidence of Insurance</u>: Certificate(s) or other evidence of coverage satisfactory to County shall be delivered to County's Department of Health Services,

Contracts and Grants Division, 313 North Figueroa

Street, Sixth Floor-East, Los Angeles, California 90012,

prior to commencing services under this Agreement. Such

certificates or other evidence shall:

- (a) Specifically identify this Agreement.
- (b) Clearly evidence all coverages required in this Agreement.
- (c) Contain the express condition that County is to be given written notice by mail at least thirty (30) calendar days in advance of cancellation for all policies evidenced on the certificate of insurance.
- (d) Include copies of the additional insured endorsement to the commercial general liability policy, adding County of Los Angeles, its Special Districts, its officials, officers, and employees as insured for all activities arising from this Agreement.
- (e) Identify any deductibles or self-insured retentions for County's approval. County retains the right to require Contractor to reduce or eliminate such deductibles or self-insured retentions as they apply to County, or, require Contractor to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or

both, related to investigations, claims administrations, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.

- 2. <u>Insurer Financial Ratings</u>: Insurance is to be provided by an insurance company acceptable to County with an A.M. Best rating of not less than A:VII, unless otherwise approved by County.
- 3. Failure to Maintain Coverage: Failure by
 Contractor to maintain the required insurance, or to
 provide evidence of insurance coverage acceptable to
 County, shall constitute a material breach of contract
 upon which County may immediately terminate or suspend
 this Agreement. County, at its sole option, may obtain
 damages from Contractor resulting from said breach.
 Alternatively, County may purchase such required
 insurance coverage, and without further notice to
 Contractor, County may deduct from sums due to
 Contractor any premium costs advanced by County for such
 insurance.
- 4. <u>Notification of Incidents, Claims, or Suits</u>: Contractor shall report to County:
 - (a) Any accident or incident relating to services performed under this Agreement which involves injury or property damage which may result in the filing of a claim or lawsuit against

Contractor and/or County. Such report shall be made in writing within twenty-four (24) hours of occurrence.

- (b) Any third party claim or lawsuit filed against Contractor arising from or related to services performed by Contractor under this Agreement.
- (c) Any injury to a Contractor employee which occurs on County property. This report shall be submitted on a County "Non-Employee Injury Report" to County contract manager.
- (d) Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of County property, monies, or securities entrusted to Contractor under the terms of this Agreement.
- 5. <u>Compensation for County Costs</u>: In the event that Contractor fails to comply with any of the indemnification or insurance requirements of this Agreement, and such failure to comply results in any costs to County, Contractor shall pay full compensation for all costs incurred by County.
- 6. <u>Insurance Coverage Requirements for</u>

 <u>Subcontractors</u>: Contractor shall ensure any and all subcontractors performing services under this Agreement meet the insurance requirements of this Agreement by either:

- (a) Contractor providing evidence of insurance covering the activities of subcontractors, or
- (b) Contractor providing evidence submitted by subcontractors evidencing that subcontractors maintain the required insurance coverage. County retains the right to obtain copies of evidence of subcontractor insurance coverage at any time.

C. INSURANCE COVERAGE REQUIREMENTS:

1. <u>General Liability Insurance</u> (written on ISO policy form CG 00 01 or its equivalent) with limits of not less than the following:

General Aggregate: \$2 Million

Products/Completed Operations Aggregate: \$1 Million

Personal and Advertising Injury: \$1 Million

Each Occurrence: \$1 Million

- 2. Automobile Liability Insurance (written on ISO policy form CA 00 01 or its equivalent) with a limit of liability of not less than \$1 Million for each accident. Such insurance shall include coverage for all "owned", "hired" and "non-owned" vehicles, or coverage for "any auto".
- 3. Workers Compensation and Employers' Liability
 Insurance providing workers compensation benefits, as
 required by the Labor Code of the State of California or
 by any other state, and for which Contractor is
 responsible.

In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

Each Accident: \$1 Million

Disease - Policy Limit: \$1 Million

Disease - Each Employee: \$1 Million

4. Professional Liability: Insurance covering liability arising from any error, omission, negligent or wrongful act of Contractor, its officers or employees with limits of not less than \$1 Million per occurrence and \$3 Million aggregate. The coverage also shall provide an extended two-year reporting period commencing upon expiration or earlier termination or cancellation of this Agreement.

21. COVENANT AGAINST CONTINGENT FEES:

- A. Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by Contractor for the purpose of securing business.
- B. For breach or violation of this warranty, County shall have the right to terminate this Agreement and, in its sole discretion, to deduct from the Agreement price or consideration, or otherwise recover, the full amount of such

commission, percentage, brokerage, or contingent fee.

- 22. <u>AUTHORIZATION WARRANTY</u>: Contractor hereby represents and warrants that the person executing this Agreement for Contractor is an authorized agent who has actual authority to bind Contractor to each and every term, condition, and obligation set forth in this Agreement and that all requirements of Contractor have been fulfilled to provide such actual authority.
- withstanding any other provision of this Agreement, County shall not be obligated for Contractor's performance hereunder or by any provision of this Agreement during any of County's future fiscal years unless and until County's Board of Supervisors appropriates funds for this Agreement in County's Budget for each such future fiscal year. In the event that funds are not appropriated for this Agreement, then this Agreement shall terminate as of June 30 of the last County fiscal year for which funds were appropriated. County shall notify Contractor in writing of such non-allocation of funds at the earliest possible date.

24. COMPLIANCE WITH APPLICABLE LAW:

- A. Contractor shall comply with all Federal, State and local laws, ordinances, regulations, rules, and directives applicable to its performance hereunder. Further, all provisions required thereby to be included in this Agreement are hereby incorporated herein by reference.
 - B. Contractor shall indemnify and hold harmless County

from and against any and all loss, damage, liability or expense resulting from any violation on the part of Contractor, its officers, employees, or agents, of such Federal, State or local laws, ordinances, regulations, rules, or directives.

- 25. OTHER PROVIDERS OF SERVICES: Contractor acknowledges that it is not necessarily the exclusive provider to County of consultant service hereunder, and that County has, or may enter into, contracts with other such providers, or may itself provide these services with County employees.
- 26. CONFIDENTIALITY: Contractor shall maintain the confidentiality of all records and information, including, but not limited to, billings, County records, and patient records, in accordance with all applicable Federal, State, and local laws, regulations, ordinances, and directives. Contractor shall inform all its officers, employees, and agents providing services hereunder of the confidentiality provisions of this Agreement. Contractor shall defend, protect, and hold harmless County, its officers, employees, and agents, from and against any and all liability, expense, and demands arising out of the disclosure of records and information by Contractor, its officers, employees, or agents.
- 27. RIGHTS TO DATA AND RIGHT TO PUBLISH: All data collected by Contractor shall be owned by County, and shall be made available to County upon request. However, this right does not preclude Contractor's right to use such data for purposes of

publication and peer review. Prior to the publication of any manuscripts or articles, Contractor shall provide County with at least a thirty day written notice, and any comments or revisions proposed by County shall be seriously considered by Contractor.

- 28. TRADE SECRETS: Recognizing that County has no way to safeguard trade secrets or proprietary information, Contractor shall and does hereby keep and bear County harmless from all damages, costs, and expenses by reason of any disclosure by County of trade secrets and proprietary information.
- 29. TERMINATION FOR CONVENIENCE: The performance of services under this Agreement may be terminated in whole or in part from time to time when such action is deemed by either party to be in its best interest. Termination of services hereunder shall be effected by delivery of a thirty (30) days advance Notice of Termination specifying the date upon which such termination becomes effective.
- 30. TERMINATION FOR IMPROPER CONSIDERATION: County may, by written notice to Contractor, immediately terminate the right of Contractor to proceed under this Agreement if it is found that consideration, in any form, was offered or given by Contractor, either directly or through an intermediary, to any County officer, employee or agent with the intent of securing the Agreement or securing favorable treatment with respect to the award, amendment or extension of the Agreement or the making of any determinations with respect to the Contractor's performance pursuant to the Agreement. In the event of such termination,

County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by the Contractor.

Contractor shall immediately report any attempt by a County officer or employee to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor- Controller's Employee Fraud Hotline at (213) 974-0914 or (800) 544-6861.

Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

- 31. COUNTY AUDIT SETTLEMENTS: If, at any time during the term of this Agreement or at any time after the expiration or prior termination of this Agreement, representatives of County conduct an audit of Contractor regarding the services provided to County hereunder and if such audit finds that County's dollar liability for such services is less than the payments made by County to Contractor, then the difference shall at Director's option, be either repaid by Contractor to County by cash payment upon demand or, deducted from any amounts due to Contractor from County. If such audit finds that County's dollar liability for services provided hereunder is more than the payments made by County to Contractor, then the difference shall be paid to Contractor by County by cash payment.
- 32. FEDERAL ACCESS TO RECORDS: If, and to the extent that, Section 1861(v)(1)(I) of the Social Security Act (42 U.S.C.

Section 1395(v)(1)(I)) is applicable, Contractor agrees that for a period of four (4) years following the furnishing of services under this Agreement, Contractor shall maintain and make available, upon written request, to the Secretary of the United States Department of Health and Human Services or the Controller General of the United States, or to any of their authorized representative, the contracts, books, documents and records of Contractor which are necessary to verify the nature and extent of the costs of services provided hereunder. Furthermore, if Contractor carries out any of the services provided hereunder through any subcontract with a value or cost of Ten Thousand Dollars (\$10,000) or more over a twelve (12) month period with a related organization (as that term is defined under Federal law), Contractor agrees that each such subcontract shall provide for such access to the subcontract, books, documents and records of the subcontractor.

- 33. <u>SUBCONTRACTING</u>: Although it is the intent of the parties that all services hereunder are to be provided by Contractor's employees, both parties agree that Contractor may need highly specialized or unusual skills for which Contractor may find it necessary to subcontract. The requirements for such limited use of subcontracting are as follows:
 - A. No performance of this Agreement or any portion thereof shall be subcontracted by Contractor without the prior written consent of Director. Any attempt by Contractor to subcontract any performance of services under this

Agreement without the prior written consent of Director, shall be null and void and shall constitute a material breach of this Agreement.

- B. In the event Director may consent to subcontracting, each and all of the provisions of this Agreement and any amendment thereto shall extend to, be binding upon, and inure to the benefit of, the successors or administrators of the respective parties.
- C. In the event that Director should consent to subcontracting, Contractor shall include in all subcontracts the following provision: "This contract is a subcontract under the terms of a prime contract with the County of Los Angeles and shall be subject to all the provisions of such prime contract. All representations and warranties shall inure to the benefit of the County of Los Angeles."
- D. Contractor's request to Director for approval to enter into a subcontract shall include:
 - (1) A description of the services to be provided by the subcontract.
 - (2) Identification of the proposed subcontractor and an explanation of why and how the proposed subcontractor was selected.
 - (3) Any other information and/or certifications requested by Director.
- E. All subcontracts shall be made in the name of Contractor and shall not bind nor purport to bind County.

The making of subcontracts hereunder shall not relieve

Contractor of any requirement under this Agreement,

including, but not limited to, the duty to properly supervise

and coordinate all the work of Contractor and any

subcontractor. Approval of the provisions of any subcontract

by Director shall not be construed to constitute a

determination of the allocability of any cost under this

Agreement.

- F. Contractor shall be solely liable and responsible for any and all payments and other compensation for all subcontractors. County shall have no liability or responsibility for any payment or other compensation for any subcontractor.
- 34. <u>FAIR LABOR STANDARDS ACT</u>: Contractor shall comply with all applicable provisions of the Federal Fair Labor Standards Act, and shall indemnify, defend, and hold harmless County, its agents, officers and employees from any and all liability including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law including, but not limited to, the Federal Fair Labor Standards Act for services performed by Contractor's employees for which County may be found jointly or solely liable.
- 35. EMPLOYMENT ELIGIBILITY VERIFICATION: Contractor warrants that it fully complies with all Federal statutes and regulations regarding employment of aliens and others, and that

all its employees performing services hereunder meet the citizenship or alien status requirements contained in Federal statutes and regulations. Contractor shall obtain, from all covered employees performing services hereunder, all verification and other documentation of employment eligibility status required by Federal statutes and regulations as they currently exist and as they may be hereafter amended. Contractor shall retain such documentation for all covered employees for the period prescribed by law. Contractor shall indemnify, defend, and hold harmless County, its officers and employees from employer sanctions and any other liability which may be assessed against Contractor or County in connection with any alleged violation of Federal statutes or regulations pertaining to the eligibility for employment of persons performing services under this agreement.

- 36. NO INTENT TO CREATE THIRD PARTY BENEFICIARY CONTRACT:
 Notwithstanding any other provision of this Agreement, the
 parties do not in any way intend that any person shall acquire
 any rights as a third party beneficiary under this Agreement.
- 37. <u>SEVERABILITY</u>: If any provision of this Agreement or the application thereof to any person or circumstance is held invalid, the remainder of this Agreement and the application of such provision to other persons or circumstances shall not be affected thereby.
- 38. <u>CONSIDERATION OF GAIN PROGRAM PARTICIPANTS FOR</u>

 <u>EMPLOYMENT</u>: Should Contractor require additional or replacement personnel after the effective date of this Agreement, Contractor

shall give consideration for any such employment openings to participants in the County's Department of Public Social Services' Greater Avenues for Independence (GAIN) Program who meet Contractor's minimum qualifications for the open position. The County will refer GAIN participants by job category to the Contractor.

- agent will evaluate Contractor's performance under this Agreement on not less than an annual basis. Such evaluation will include assessing Contractor's compliance with all contract terms and performance standards. Contractor deficiencies which County determines are severe or continuing and that may place performance of the agreement in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by the county and Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate this agreement or impose other penalties as specified in this Agreement.
- 40. CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM: Contractor acknowledges that County has established a goal of ensuring that all individuals who benefit financially from County through County contracts are in compliance with their court-ordered child, family, and spousal support obligations in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

As required by County's Child Support Compliance Program

(County Code Chapter 2.200) and without limiting Contractor's duty under this Agreement to comply with all applicable provisions of law, Contractor warrants that it is now in compliance and shall during the term of this Agreement maintain compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.55, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department ("CSSD") Notices of Wage and Earnings Assignment for Child or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

Within thirty (30) calendar days of the effective date of this Agreement, Contractor shall submit to County's CSSD a completed Principal Owner Information Form (POI Form), incorporated herein by reference, along with certifications in accordance with the provisions of Section 2.200.060 of the County Code, that: (1) the POI Form has been appropriately completed and provided to the CSSD with respect to Contractor's Principal owners; (2) Contractor has fully complied with all applicable State and Federal reporting requirements relating to employment reporting for its employees; and (3) Contractor has fully complied with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment and will continue to maintain compliance. Such certification shall be submitted on the Child Support Compliance Program Certification (CSCP Certification),

also incorporated herein by reference.

Failure of Contractor to submit the CSCP Certification (which includes certification that the POI Form has been submitted to the CSSD) to County's CSSD shall represent a material breach of contract upon which County may immediately suspend or terminate this Agreement.

- 41. TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN

 COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM:

 Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 40 "Contractor's Warranty of Adherence to County's Child Support Compliance Program" shall constitute a default by Contractor under this Agreement. Without limiting the rights and remedies available to County under any other provision of this Agreement, failure to cure such default within ninety (90) calendar days of written notice by County's DA shall be grounds upon which County's Board of Supervisors may terminate this Agreement pursuant to the "Termination for Convenience" Paragraph of this Agreement.
- 42. CONTRACTOR'S ACKNOWLEDGMENT OF COUNTY'S COMMITMENT TO
 CHILD SUPPORT ENFORCEMENT: Contractor acknowledges that County
 places a high priority on the enforcement of child support laws
 and the apprehension of child support evaders. Contractor
 understands that it is County's policy to encourage all County
 Contractors to voluntarily post County's "L.A.'s Most Wanted:
 Delinquent Parents" poster in a prominent position at
 Contractor's place of business. County's District Attorney will
 supply Contractor with the poster to be used.

- 43. GOVERNING LAWS, JURISDICTION, AND VENUE: This Agreement shall be governed by, and construed in accordance with, the laws of the state of California. Contractor hereby agrees and consents to submit to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Agreement and further agrees and consents that venue of any action (other than an appeal or an enforcement of a judgement) brought by Contractor, on Contractor's behalf, or on the behalf of any subcontractor which arises from this Agreement or is concerning or connected with services performed pursuant to this Agreement, shall be exclusively in the courts of the State of California located in Los Angeles County, California.
- 44. WAIVER: No waiver of any breach of any provision of this Agreement by County shall constitute a waiver of any other breach of such provision. Failure of County to enforce at any time, or from time to time, any provision of this Agreement shall not be construed as a waiver thereof. The remedies herein reserved shall be cumulative and in addition to any other remedies in law or equity.
- 45. NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME

 CREDIT: Contractor shall notify its employees, and shall require
 each subcontractor to notify its employees, that they may be
 eligible for the Federal Earned Income Credit under the Federal
 Income tax laws. Such notice shall be provided in accordance
 with the requirements set forth in Internal Revenue Service
 Notice 1015.
 - 46. CONTRACTOR'S EXCLUSION FROM PARTICIPATION IN A FEDERALLY

FUNDED PROGRAM: Contractor hereby warrants that under this project neither it nor any of its staff members is restricted or excluded from providing services under any health care program funded by the Federal government, directly or indirectly, in whole or in part, and that Contractor will notify Director within thirty (30) calendar days in writing of: (1) any event that would require Contractor or a staff member's mandatory exclusion from participating in a Federally funded health care program; and (2) any exclusionary action taken by any agency of the Federal government against Contractor or one or more staff members barring it or the staff members from participation in a Federally funded health program, whether such bar is direct or indirect, or whether such bar is in whole or in part.

Contractor shall indemnify and hold County harmless against any and all loss or damage County may suffer arising from any Federal exclusion of Contractor or its staff members from such participation in a Federally funded health care program.

Failure by Contractor to meet the requirements of this

Paragraph shall constitute a material breach of contract upon

which County may immediately terminate or suspend this Agreement.

47. CONTRACTOR RESPONSIBILITY AND DEBARMENT:

- A. A responsible contractor is a contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity, and experience to satisfactorily perform the contract. It is County's policy to conduct business only with responsible contractors.
 - B. Contractor is hereby notified that, in accordance

with Chapter 2.202 of the County Code, if County acquires information concerning the performance of Contractor under this Agreement or other contracts, which indicates that Contractor is not responsible, County may or otherwise in addition to other remedies provided under this Agreement, debar Contractor from bidding on County contracts for a specified period of time not to exceed three (3) year, and terminate this Agreement and any or all existing contracts Contractor may have with County.

- C. County may debar Contractor if the Board of Supervisors finds, in its discretion, that Contractor has done any of the following: (1) violated any term of this Agreement or other contract with County, (2) committed any act or omission which negatively reflects on Contractor's quality, fitness, or capacity to perform a contract with County or any other public entity, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against County or any other public entity.
- D. If there is evidence that Contractor may be subject to debarment, Director will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the schedule date for a debarment hearing before County's Contractor Hearing Board.
- E. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debartment is presented.

Contractor or Contractor's representative, or both, shall be given an opportunity to submit evidence at that hearing.

After the hearing, the Contractor Hearing Board shall prepare a proposed decision, which shall contain a recommendation regarding whether Contractor should be debarred, and, if so, the appropriate length of time of the debarment. If

Contractor fails to avail itself of the opportunity to submit evidence to the Contractor Hearing Board, Contractor shall be deemed to have waived all rights of appeal.

- F. A record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right at it sole discretion to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- G. These terms shall also apply to any subcontractors of Contractor, vendor, or principal owner of Contractor, as defined in Chapter 2.202 of the County Code.

48. TERMINATION FOR DEFAULT:

- A. County may, subject to the provisions of Subparagraph C below, by written notice of default to Contractor, terminate the whole or any part of this Agreement in any one of the following circumstances:
 - (1) If Contractor fails to perform the services within the time specified herein or any extension thereof; or
 - (2) If Contractor fails to perform any of the

other provisions of this Agreement, or so fails to make progress as to endanger performance of this Agreement in accordance with its terms and, in either of these two (2) circumstances, does not cure such failure within a period of ten (10) days (or such longer period as County may authorize in writing) after receipt of notice from County specifying such failure.

- (3) Contractor's abandonment, vacation or discontinuance of operations on the premises for more than twenty-four (24) consecutive hours.
- (4) The failure of Contractor to maintain the premises in the state of repair required hereunder, and in a clean, sanitary, safe and satisfactory condition, where such failure continued for more than ten (10) days after written notice from Director to correct the condition.
- observe all other promises, covenants, conditions and Agreements for more than ten (10) days after written notice from Director for correction thereof, provided that where fulfillment of such obligation requires activity over a period of time and Contractor shall have commenced to perform whatever may be required to cure the particular default within ten (10) days after such notice and continues such performance diligently, such time limit may be waived in the manner and to the extent allowed by Director.

- (6) If, in the sole judgement of Director,
 Contractor fails to supply an adequate work force,
 adequate equipment, or fails in any respect to execute
 the work with the diligence, force and quality
 specified in this Agreement, written notice thereof
 shall be served upon Contractor and should Contractor
 fail to provide means for satisfactory compliance as
 directed within the time specified, County may
 terminate Contractor's control and negotiate with
 Contractor's sureties for satisfactory performance of
 all services under this Agreement.
- (7) Transfer of the majority controlling interest of Contractor to persons other than those who are in control at the time of the execution of this Agreement without written approval thereof by Director.
- (8) The rights and remedies of County provided in this Paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.
- B. In the event County terminates this Agreement in whole or in part as provided in Subparagraph A above, County may procure, upon such terms and in such manner as County may deem appropriate, services similar to those so terminated, and Contractor shall be liable to County for any excess costs incurred by County, as determined by County, for such similar services, provided that Contractor shall continue the performance of this Agreement to the extent not

terminated under the provisions of this Paragraph.

- Except with respect to defaults of Contractor, Contractor shall not be liable for any excess costs if its failure to perform this Agreement arises out of causes beyond the control and without the fault or negligence of Contractor as determined by County. Such causes may include, but are not limited to, acts of God or of the public enemy, acts of the County in either its sovereign or contractual capacity, acts of Federal or State governments in their sovereign capacities, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of Contractor. If the failure to perform is caused by the default of Contractor, and if such default arises out of causes beyond the control of both County and Contractor, and without the negligence of either of them, Contractor shall not be liable for any excess costs for failure to perform unless the supplies or services to be furnished by the Contractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required performance schedule.
- D. If, after notice of termination of this Agreement under the provisions of this Paragraph, it is determined for any reason that the Contractor was not in default under the provisions of this Paragraph, or that the default was excusable under the provisions of this Paragraph, the rights

and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to Paragraph

- E. The rights and remedies of County provided in this Paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.
- F. As used in Subparagraph C above, the terms "subcontractor" and "Contractors" mean Contractors at any tier.
- 49. COUNTY POLICY REGARDING RECYCLED PAPER: Consistent with the County Board of Supervisors's policy to reduce the amount of solid waste disposal at the County landfills, the Contractor agrees to use recycled-content paper to the maximum extent possible on the project.

50. <u>HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF</u> 1966 - ENTITIES OTHER THAN PROVIDERS OR BUSINESS

ASSOCIATES: Contractor expressly acknowledges and agrees that the provision of services under this Agreement does not require or permit access by Contractor or any of its employees to any patient medical records. Accordingly, Contractor shall instruct its employees that they are not to pursue or gain access to patient medical records for any reason whatsoever.

Notwithstanding the foregoing, the parties acknowledges that, in the course of the provision of services hereunder, Contractor or its employees may have inadvertent access to patient medical

records. Contractor understands and agrees that neither it nor its employees are to take advantage of such access for any purpose whatsoever. Additionally, in the event of such inadvertent access, Contractor and its employees shall maintain the confidentiality of any information obtained and shall notify hospital supervisory personnel that such access has been gained immediately or upon the first reasonable opportunity to do so.

In the event of any access, whether inadvertent or intentional, Contractor shall indemnify, defend, and hold harmless County, its officers, employees, and agents from and against any and all liability, including but not limited to demands, claims, actions, actions, fees, costs, and expenses (including attorney and expert witness fees) arising from or connected with Contractor's or its employees' access to patient medical records. Contractor agrees to provide appropriate training to its employees regarding their obligations in this regard.

51. <u>CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM</u> COMPLIANCE WITH JURY SERVICE PROGRAM:

- A. <u>Jury Service Program</u>: This Agreement is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.
 - B. Written Employee Jury Service Policy:

- (1) Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), Contractor shall have and adhere to a written policy that provides that its Employees shall receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the Contractor or that the Contractor deduct from the Employee's regular pay the fees received for jury service.
- (2) For the purposes of this Paragraph, and as set forth in the Jury Service Program provision of the County Code as described herein above: "Contractor" means a person, partnership, corporation or any other entity which has a contract with the County or a subcontract with a County contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one (1) or more County contracts or subcontracts; "employee" means any California resident who is a full time employee of Contractor; and "full time" shall mean forty (40) hours or more per week, or lesser number of hours if: 1) the lesser number is a recognized industry standard as

determined by the County, or 2) Contractor has a longstanding practice that defines the lesser number of
hours as full-time. Full-time employees providing
short-term, temporary services of ninety (90) days or
less within a twelve (12) month period are not
considered full-time for purposes of Jury Service
Program. If Contractor uses any subcontractor to
perform services for the County under this Agreement,
the subcontractor shall also be subject to the
provisions of this Paragraph. The provisions of this
Paragraph shall be inserted into any such subcontract
agreement and a copy of the Jury Service Program shall
be attached to the agreement.

(3) If Contractor is not required to comply with the Jury Service Program when this Agreement,
Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and Contractor shall immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the Program. In either event,
Contractor shall immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during the Agreement term and at its sole discretion, that Contractor demonstrate to the County's satisfaction that Contractor either

continues to remain outside of the Jury Service

Program's definition of "contractor" and/or that

Contractor continues to qualify for an exception to the

Jury Service Program.

(4) Contractor's violation of this Section of the contract may constitute a material breach of this Agreement. In the event of such material breach, County may, in its sole discretion, terminate this Agreement and/or bar Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach."

52. SAFELY SURRENDERED BABY LAW LANGUAGE:

A. NOTICE TO EMPLOYEES REGARDING THE SAFELY

SURRENDERED BABYLAW: The Contractor shall notify and provide to its employees, and shall require each subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in Exhibit E of this contract and is also available on the Internet at www.babysafela.org for printing purposes.

B. Contractor's Acknowledgment of County's Commitment

to the Safely Surrendered Baby Law: The Contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The Contractor understands that it is the County's policy to encourage all Contractors to voluntarily post the County's

"Safely Surrendered Baby Law" poster in a prominent position at the Contractor's place of business. The Contractor will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. The County's Department of Children and Family Services will supply the Contractor with the poster to be used.

53. NOTICES: Notices hereunder shall be in writing and shall be hand delivered with signed receipt or mailed by first class, registered or certified mail, postage prepaid to the parties at the following addresses and to the attention of the persons named. Director shall have the authority to execute all notices which are required or permitted by County under this Agreement. Addresses and persons to be notified may be changed by either party by giving ten days prior written notice thereof to the other party.

To Contractor: The Regents of The University of California

UCLA School of Public Health 10945 Le Conte Avenue, Suite 1401

Los Angeles, CA 90095-6939

Attention: Moira Inkelas

Adjunct Assistant Professor

To County: 1.

 Department of Health Services 313 No. Figueroa Street Los Angeles, California 90012

Attention: Director

2. Contracts and Grants Division 313 No. Figueroa Street Los Angeles, California 90012

Attention: Division Chief

IN WITNESS WHEREOF, the	Board of Supervisors of the
County of Los Angeles has caused	this Agreement to be subscribed
by its	
	,
/	
/	
/	
/	
Director of Health Services and C	Contractor has caused this
Agreement to be subscribed in its	s behalf by its duly authorized
officer, the day, month, and year	
_	COUNTY OF LOS ANGELES
	By Thomas L. Garthwaite, M.D. Director and Chief Medical Director
	THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, LOS ANGELES Contractor
	By
	Printed Name
	Title
APPROVED AS TO FORM:	(AFFIX CORPORATE SEAL HERE)

BY THE OFFICE OF COUNTY COUNSEL LLOYD W. PELLMAN County Counsel

By		
Deputy		
APPROVED AS TO CONTRACT ADMINISTRATION:		
Department of Health Services		
By _		
Chief, Contracts and Grants Division		
kh :4/17/03		

AGRECD2422.KH

EMPLOYEE'S ACKNOWLEDGMENT OF EMPLOYER

I understand that, is my sole employer for purposes of this employment.
I rely exclusively upon, for payment of salary and any and all other benefits payable to me or on my behalf during the period of this employment.
I understand and agree that I am not an employee of Los Angeles County for any purpose and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles during the period of this employment.
I understand and agree that I do not have and will not acquire any rights or benefits pursuant to any agreement between my employer,, and the County of Los Angeles.
ACKNOWLEDGED AND RECEIVED:
SIGNATURE:
DATE:
NAME:Print
ETTIIC

Copy must be forwarded by CONTRACTOR to County's Chief Administrative Office, Department of Human Resources, Health, Safety, and Disability Division, 3333 Wilshire Boulevard $10^{\rm th}$ Floor, Los Angeles, California 90010.

AGREECD2422.KH kh:4/17/03